

TECHNICAL INFORMATION

Limited Warranty

Ragno USA warrants that its first choice ceramic tile is manufactured according to ANSI A137.1-2008 and meets or exceeds these requirements. If a tile is proven to contain a manufacturing defect, Ragno USA will supply, free of charge, material of compatible color and shade as determined by Ragno USA. **Labor charges are expressly excluded from this warranty.**

Ragno USA makes no warranty as to the suitability of its tile for a particular installation. Ragno USA does not warrant that its glazed ceramic or porcelain tile will not scratch, chip or show signs of wear.

Ragno USA or the Ragno USA Distributor must be notified of any claims or defects as soon as reasonably possible, but in any case, **not later than one year** after the goods have been delivered by Ragno USA. This notification must be in writing or sent by certified mail. Claims concerning shade, appearance, caliber finish or obvious defects in first choice production must be communicated before the tile is installed. **No claims will be accepted for tile already installed or for defects in other than first choice material.**

Ragno USA specifically excludes liability for consequential or incidental damages, except where exclusion of consequential damage is not permitted by state law.

This limited warranty shall constitute the full extent of Ragno USA's liability and is in place of all other warranties, express or implied, including the implied warranty of merchantability and the implied warranty of fitness for a particular purpose.