

Warranty



Our “No Excuses” Guarantee If we sell it, we stand behind it. No excuses.

Free Replacement. Free Delivery.

1. Return any defective Cooper Wiring Devices product prepaid and include a copy of your dated bill of sales or receipt.
2. Cooper Wiring Devices will replace or repair the defective product and return to your attention postage paid.*

* Assumes returned Cooper Wiring Devices product was not altered or subjected to unusual abuse, accident, improper installation or improper use and is within the specified warranty period.

Limited Warranty

Cooper Wiring Devices warrants our products against defects in material or workmanship under normal operating conditions during their initial installation for various periods of time, depending on the item category (see chart below) as follows: Cooper Wiring Devices will replace or repair the item provided that it has not been altered or subjected to abuse, accident, improper installation or improper use, and is returned prepaid to Cooper Wiring Devices Quality Assurance Department at the address shown below. If the product has been discontinued and replacement is deemed necessary by Cooper, replacement will be made with the nearest available equivalent model. This warranty does not cover consumables (such as fuses). Proof of purchase in the form of a bill of sale or receipted invoice that shows that the item is within the applicable warranty period must be presented to obtain the repair or replacement provided by the warranty. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. COOPER WIRING DEVICES SHALL NOT BE LIABLE FOR INJURY, PROPERTY DAMAGE OR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING DIRECTLY OR INDIRECTLY FROM THE USE OF ITS PRODUCTS, NOR LOST PROFITS, OR FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON ANY OF ITS PRODUCTS. THESE LIMITATIONS SHALL APPLY REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT OR IN TORT, INCLUDING NEGLIGENCE. EXCEPT TO THE EXTENT LIMITED OR PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THESE PRODUCTS IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental, special or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Category	Warranty
Standard Grade Products	Limited 2 year
Commercial Specification Grade	Limited 10 year
Industrial Specification Grade*	Limited 10 year
Hospital Grade Receptacles	Limited 10 year
Electronic Products**	Limited 2 year
Premise Wiring Products	Limited 10 year

*Except Pin & Sleeve (limited 2 year), Manual Disconnects (limited 2 year) and Manual Contactors (limited 10 year).

**Electronic Devices include: GFCIs, Dimmers, Fan Controls, Surge Protection Devices.

Warranty Contact:

Cooper Wiring Devices
Quality Assurance Department
203 Cooper Circle
Peachtree City, GA 30269