

ABC Window Systems

1455 Columbia Ave, Riverside CA 92507

909-946-3697

FAX 909-608-1860

1 YEAR LIMITED WARRANTY FOR PRODUCT PURCHASED BY DRHORTON

WHAT IS COVERED

All factory assembled residential windows and doors manufactured by ABC Window Systems are warranted by ABC Window Systems to be free from defects in material or workmanship. This warranty includes residential rolling windows, fixed windows, single hung windows and sliding glass patio doors, hereafter referred to as the product, provided by ABC Window Systems to DRHorton, single family home or multi-family home unit.

WHO IS COVERED

This warranty extends to the original homeowner. It may not be assigned or transferred and shall not extend to subsequent owners.

FOR HOW LONG

This limited warranty begins on the date of the new home purchase and remains effective for One (1) Year with insulated glass units having a limited ten (10) year warranty against seal failure or fallen grid, as long as the original homeowner owns and resides in the home.

WHAT ABC WINDOW SYSTEMS WILL DO

ABC Window Systems will repair or replace any product that is determined by ABC Window Systems to be defective in materials or workmanship, within a reasonable time, after written notice of the defect is received by ABC Window Systems. ABC Window Systems has the option to repair or replace the defective product or to refund the original purchase price. For defective product in homes less than One (1) year from the date of new home purchase, ABC Window Systems will provide the material and labor at no charge. For insulated glass units with seal failure or fallen grid, after One (1) year and less than Ten (10) years from the date of the new home purchase, ABC Window Systems will provide the material at a pro-rata charge, Ten (10) percent of current material pricing for each year, and full charge for labor. Example: For a defective insulated glass unit in a home purchased Eight (8) years prior, ABC Window Systems will charge Eighty (80) percent of the material price and full price of the labor.

WHAT ABC WINDOW SYSTEMS WILL NOT DO

ABC Window Systems will not warranty damage or defects resulting from unreasonable usage, abuse, applied tints or films, alterations from the original installation, expanding foam installation, spraying product with petroleum based materials, constant exposure to moisture such as lawn sprinklers, high interior humidity levels, lack of maintenance, forced entry, broken glass, building movement, structure settling, normal wear and tear, natural weathering of finishes, erosion, acid corrosion, excessive heat, fire, flood, earthquake, storm, other acts of nature or any other causes beyond the control of ABC Window Systems. ABC Window Systems will not warranty products for which it has not received full payment.

WHAT YOU MUST DO TO CLAIM UNDER THIS WARRANTY

Submit a written claim to ABC Window Systems, 1455 Columbia Ave, Riverside CA 92507 Attn: Warranty Claims. Include the name, address and telephone number of the original homeowner and a description of the problem. All claims must be made and processed prior to doing any work, not authorized by ABC Window Systems, and should be made as soon as possible to the discovery in order to enable ABC Window Systems to properly evaluate the alleged defect. Any questions regarding warranty service can be answered by calling ABC Window Systems at (909-946-3697).

MAINTENANCE REQUIREMENTS

This warranty requires that the following minimum maintenance is provided from the date of purchase:

Keep door and window roller tracks and weep drainage holes clean and free of sand, dirt, plaster, stucco or other debris accumulation.

Keep vent balances in proper adjustment to maintain free vent operation.

Keep door and window panel rollers in proper adjustment to maintain free vent panel and lock operation and full interlock of panel meeting rails.

Exterior finish surfaces shall be cleaned of dirt, sprinkler water or salt spray deposits at least once every six (6) months. Use household glass cleaner and/or mild detergent to clean windows and doors. Steel wool, abrasive cleaners or wire brushes are harmful to glass and finish of the windows and doors.

Intersection between window frame and dissimilar material should be inspected for gaps at least once every six (6) months and caulked if necessary.

LIMITATION AND EXCLUSIONS

THIS WARRANTY SETS FORTH ABC WINDOW SYSTEM'S MAXIMUM LIABILITY FOR THE PRODUCTS. ABC WINDOW SYSTEMS SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES OR COSTS. ABC WINDOW SYSTEMS MAKES NO OTHER WARRANTY OR GUARANTEE, WHETHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, EXCEPT AS EXPRESSLY CONTAINED HEREIN WITH RESPECT TO ITS PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY IN THE EVENT STATE LAW PRECLUDES EXCLUSION OR THE LIMITATION OF IMPLIED WARRANTIES, THE DURATION OF ANY SUCH WARRANTY AND THE TIME AND MANNER OF PRESENTING ANY CLAIM THEREON SHALL BE THE SAME AS THAT PROVIDED IN THE EXPRESS WARRANTY STATED HEREIN. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.