

21300 Victory Blvd, Suite 700, Woodland Hills, CA 91367 Office#: (866) 779-7740 • Fax#: (866) 948-2204 After Hours Emergency #: (800) 429-7656

Email: westregioncustomerservice@drhorton.com www.drhorton.com

## **Customer Service Request Form**

Please only fill in the highlighted sections

Homeowner I	Name:		Date:	
Address:		City:	Zip Code:	
Community N	Name:			
Lot Number:		E-mail:		
Home #:		Work #:	Cell #:	
Best time/per	rson to call:		At which number:	
IMPORTANT NOTE:  We will make minor repairs, such as sticking doors, cabinet drawer adjustments, tile caulking and the like, only if brought to our attention in writing on or before thirty (30) days following the close of the Limited Warranty given at the close of escrow. Please refer to the terms and conditions of the Limited Warranty.				
Item #	Room Location	Please list each item separately and describe in de	etail Initials	Date Complete
All Warranty Service Requests will be inspected prior to scheduling repairs or replacements. D.R. Horton will apply current standards in making decisions on each item for eligibility for service and for repair/replacement.  1. We recommend that you retain a copy of this completed form for your records.  2. Service calls are made Monday through Friday between the hours of  8:00 am & 4:00 pm.  3. Please use this form only when submitting for Warranty Work. Homeowner maintenance or cosmetic items will not be accepted.				
Office Use Onl	<u>y:</u>		All items on this form have be satisfactorily completed.	en
W.O COE:		Homeowner Signature		
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